Notes of the Riverside Medical Centre PPG Meeting

**Held on Wednesday 22.5.24**

**Present:**

Emma Wilson Riverside Medical Centre

Janet Eaton Patient Representative

Dorothy Coomber Patient Representative

Sylvia Megson Patient Representative

Joyce Swindlehurst PPG Chair

Kath Brooks Patient Representative

Pat Burgess Patient Representative

**Apologies:**

Barbara Chilton Patient Representative

June Price Apologies

Denise Chippendale Apologies

Lilian Ashman Apologies

**Matters Arising**

* **Minutes of last meeting**

Group agreed they are a true reflection.

* **Spring Booster**

The group discussed the Covid spring booster. Many had already had the booster and we confirmed it was for patients aged over 75 years and those who are immune-suppressed.

* **Hubs**

Joyce wanted to discuss the Hubs available for some Secondary Care Departments regarding her recent experience. Discussed with the group how patients referred to a specialist may now be offered an appointment in a Hub sometimes hosted in other Practices. Discussed how these hubs are usually used for simple reviews which allows the hospital toconcentrate on the more complexcases, therefore reducing waiting times. Good feedback from many in the group who have been seen for Dermatology and Physio. Discussed how the Practice also hosts some clinics such as the AAA Screening and Turning Point. We did use to host the Breast Screening Unit but unfortunately they decided not to return to the site due to a number of break ins to their unit while on our site. Now moved to Junction 32 so still can be accessed easily.

* **Time of meetings.**

This meeting started 1 hour later than usual due a a conflict with another meeting. The group decided they preferred the later start time so future meetings to be scheduled for 2pm.

**Next meeting Wednesday 14th August at 2pm.**